

# CASTLE HOT TUBS: A LEGACY OF EXCELLENCE IN PEMBROKESHIRE

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*Ian Williams and the team congratulate Yan and all at Castle Hot Tubs*

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**Congratulations to Yan and the team at Castle Hot Tubs**

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**Congratulations to Yan and the team at Castle Hot Tubs from everyone here at S.H.M**

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Established in 2003, Castle Hot Tubs has grown into a cornerstone of the Pembrokeshire community in West Wales, and as a family-run business, they have built their reputation on providing friendly, knowledgeable, and non-pushy service that stands unmatched in the industry.

As the largest independent hot tub dealer in Wales, Castle Hot Tubs offers an extensive range of hot tubs, swim spas, saunas, and garden furniture, making them the UK's premier one-stop shop for hot tub enthusiasts.

Castle Hot Tubs is renowned for their comprehensive inventory, which includes a wide variety of chemicals, filters, spare parts, and accessories available at highly competitive prices. This extensive product range has cemented their status as the first choice for hot tub supplies in the UK. Over the years, the company has become one of the county's most well-known and respected businesses, celebrated for their outstanding services and products.

### AWARD WINNING

Recently, Castle Hot Tubs received prestigious recognition at the Superior Wellness Business Awards, highlighting their exceptional contributions to the industry. The Pembrokeshire-based company, with a showroom in Johnston and roots firmly planted in Hayscastle, won two significant awards:

- Highest Performing Chill Tubs Partner
- UK Hot Tub Install of the Year

These awards are a testament to the company's dedication to quality and customer satisfaction. Castle Hot Tubs has expanded their offerings beyond just hot tubs to include swim spas, saunas, and ice baths.

Their commitment to ongoing servicing and

maintenance ensures that customers receive support at their convenience. With flexible finance options available, Castle Hot Tubs makes luxury accessible, allowing customers to tailor their payment plans to suit their needs.

### QUALITY GUARANTEED

Castle Hot Tubs takes pride in offering only the highest quality products. As an independent dealer, they have access to the best hot tubs available on the market. Their premium range of hot tubs, manufactured and imported from America, features industry-leading warranties and exceptional quality. Additionally, they supply a selection of high-specification hot tubs assembled in the Far East. These spas, made from high-quality components like American-made Aristec Acrylic shells and Balboa control panels, offer incredible value and performance.

This year they will also be offering the Aqua Technics Swimming Pools. These pools are made in Australia and come as a one piece pool at a great price!

Their inventory includes a vast array of hot tub, swim spa, and swimming pool parts, all at great prices. Castle Hot Tubs provides hot tub servicing across Pembrokeshire, Carmarthenshire, Cardiganshire, and Swansea, covering most of Wales. Their skilled hot tub engineers are available to help with any repairs or issues customers may encounter. The team also offers deep cleaning and spa winterization services, ensuring that customers' investments are well-maintained year-round.

Castle Hot Tubs is a proud member of BISHTA (British and Irish Hot Tub Association), and their staff are trained and certified in water management. This membership guarantees that customers receive top-notch advice and knowledge to help them maintain their water quality. Whether you have a question or need

assistance, the friendly team at Castle Hot Tubs is always ready to help.

### COMMITMENT TO CUSTOMER SATISFACTION

Castle Hot Tubs' success is built on a foundation of customer satisfaction and community engagement. Their knowledgeable staff is dedicated to providing exceptional service, ensuring that each customer finds the perfect product to meet their needs. From the initial purchase to ongoing maintenance, Castle Hot Tubs is committed to supporting their customers every step of the way.

Their comprehensive approach includes offering detailed guidance on product selection, providing expert installation services, and delivering ongoing support and maintenance. This holistic approach has earned Castle Hot Tubs a loyal customer base and a reputation for excellence in the industry.

### LOOKING TO THE FUTURE

As Castle Hot Tubs continues to grow, they remain focused on maintaining their high standards

of quality and service. Their recent accolades at the Superior Wellness Business Awards are a reflection of their hard work and dedication. With plans to further expand their product range and services, Castle Hot Tubs is poised to continue leading the way in the hot tub industry.

For those looking to enhance their outdoor living experience, Castle Hot Tubs offers a wide array of luxury products that promise relaxation and enjoyment. By providing top-quality products, expert advice, and exceptional customer service, Castle Hot Tubs ensures that every customer can create their own personal oasis.

In conclusion, Castle Hot Tubs exemplifies what it means to be a leader in the hot tub industry. Their commitment to quality, customer satisfaction, and community involvement has made them a beloved fixture in Pembrokeshire and beyond. Whether you're looking for a hot tub, swim spa, sauna, or garden furniture, Castle Hot Tubs has everything you need to transform your outdoor space into a sanctuary of relaxation and luxury, and all of us here at FeelGood Magazine wish them every success in the future.



'Thanks to all of our staff and customers who have made this all possible Superior wellness is the UK's biggest distributor of several Premium brands including Platinum Spas, Hekla Saunas & Chill Tubs. We are very proud to work alongside such an incredible company!'



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